## **SMAO** MONITORING AND REPORTING OF MATERIALS ANALYSIS AND **Business Manager** QUALITY ASSURANCE TESTING RESULTS PERFORMED BY THE MATERIALS ANALYSIS AND QUALITY ASSURANCE LAB **START** LMS-CP-4706 Revision: B-6 Provide contract Objectives: -to monitor vendor performance for designated safety-critical requirements to the equipment receipt inspection -to communicate defect rates of designated safety-critical contractor equipment to Center personnel Contractor Monitor contractor Perform activities Approval \_\_\_original signed on file\_ activities and as defined in Center Director issues. Interface contract with contractor as (see Note 1) needed. **General Information** The following records are generated by this procedure and should be Month end? **END** maintained in accordance with CID 1440.7: Materials Analysis and Quality Assurance Lab Test Results Yes Note 1 Provide lab results Contract information provided to the contractor include definition of to the SMAO requirements for sampling, testing, and reporting of test results. business manager The contractor is responsible to provide the following metrics: Verify that contractually Supplier Metrics (including defense logistics agency (DLA) and required data is commercial rates): -Total defective receipts reported -Total dollar value of defective receipts (see Note 2) -Percentage of defective receipts Contractor Performance Metrics: Commercial -Average processing time failure(s) **END** reported? Monthly Failure List Office of Procurement Yes Review failures Inform Office and take action as Procurement appropriate **END**